



Secretariat: Canada (SCC)

Secretary: D. Zimmerman

Status of the ISO 9000 Family of Standards

Please find attached an updated report on the current status of ISO/TC 176 Document Family. This document is intended to primarily reflect the current status of ISO/TC 176 documents in accordance with the stage of each document's particular development stage.

Given the requirements of ISO's Technical Management Board with respect to the application of *ISO Guide 72, Guidelines for the justification and development of management system standards*, the Secretaries of the Technical Committee and Subcommittees of ISO/TC 176 have undertaken to classify the documents according to the management system standard (MSS) types A, B or C. These MSS types are defined as follows:

Type A – Management Systems Requirements Standard

Standard that is intended to provide the marketplace with relevant specifications for the management system of an organization to demonstrate its capability to meet internal and external requirements (e.g. by assessment of that capability by internal or external parties)

Examples

- Management system requirements standards (specifications).
- Management system sector-specific requirements standards.

Type B – Management Systems Guidelines Standards

Standard that is intended to assist an organization to implement and/or to enhance its management system by providing additional guidance to the elements of a management system requirements standard, or stand-alone guidance with no equivalence to a management system requirements standard.

Examples

- Guidance on the use of management system requirements standards.
- Guidance on the establishment of a management system.
- Guidance on the improvement/enhancement of a management system.
- Management system sector-specific guidelines standards.

Type C – Management Systems Related Standards

Standard that is intended to provide further information on specific parts of the management system or guidance on related supporting techniques, in addition to management system standards.

Examples

- Management system terminology documents.
- Standards on auditing, documentation, training, monitoring, measurement and performance evaluation.
- Standards on labelling and life-cycle assessment.





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1. Current Standards and Documents

| Standard/ document | Title | Edition | Publication Date | Comment | MSS Type |
|--------------------|--|---------|------------------|---|----------|
| ISO 9000:2005 | Quality management systems – Fundamentals and Vocabulary | Third | 2005-09-15 | Preliminary work item under consideration | C |
| ISO 9001:2000 | Quality management systems – Requirements | Third | 2000-12-15 | Amendment in progress | A |
| ISO 9004:2000 | Quality management systems – Guidelines for performance improvements | Second | 2000-12-15 | Revision in progress | B |
| ISO 10002:2004 | Quality management – Customer satisfaction – Guidelines for complaints handling in organizations | First | 2004-07-01 | | C |
| ISO 10005:2005 | Quality management - Guidelines for quality plans | Second | 2005-06-01 | | C |
| ISO 10006:2003 | Quality management - Guidelines for quality management in projects | Second | 2003-06-15 | | B |
| ISO 10007:2003 | Quality management - Guidelines for configuration management | Second | 2003-06-15 | | C |
| ISO 10012:2003 | Measurement management systems- Requirements for measurement processes and measuring equipment | Second | 2003-04-14 | | B |
| ISO/TR 10013:2001 | Guidelines for quality management system documentation | Second | 2001-07-15 | | C |
| ISO 10014:2006 | Quality management – Guidelines for realizing financial and economic benefits | First | 2006-07-01 | Replaces ISO/TR 10014 | B |
| ISO 10015:1999 | Quality Management: Guidelines for training | First | 1999-12-15 | | C |
| ISO/TR 10017:2003 | Guidance on statistical techniques for ISO 9001:2000 | Second | 2003-05-15 | | C |
| ISO 10019:2005 | Guidelines for the selection of quality management system consultants and use of their services | First | 2005-01-05 | | C |
| ISO/TS 16949:2002 | Quality management systems, Automotive Suppliers, Particular requirements for the application of ISO 9001:2000 | Second | 2002-03-01 | | A |
| ISO 19011:2002 | Guidelines on quality and/or environmental management systems auditing | First | 2002-10-01 | Currently under review | C |
| ISO/IEC 90003:2004 | Software engineering – Guidelines for the application of ISO 9001:2000 to computer software | First | 2004-02-11 | Revised by ISO/IEC JTC1/SC7 | B |
| ISO Brochure:2000 | Selection and Use of ISO 9000 | Second | 2000-11 | Online version – ISO website | C |
| ISO Brochure:2000 | Quality Management Principles and Guidelines on their Application | First | 2000-11 | Online version – ISO website | C |
| ISO Handbook:2002 | ISO 9001 for Small Businesses - What to do: Advice from ISO/TC 176 | Second | 2002-07 | | B |

2. Standards or documents under development

| Standard/ document | Title | Edition | Development stage | Comment | MSS Type |
|-----------------------|--|----------------|----------------------|---|-------------|
| ISO 9001 | Quality management systems – Requirements | Amend- ment | CD | Amendment in progress; DIS to be issued late 2007 | A |
| ISO 9004 | Quality management systems – Guidelines for performance improvements (Note – proposals have been made to revise the title) | Third | CD | Revision in progress; CD2 to be issued late 2007 | B |
| ISO 10001 | Quality Management- Customer satisfaction – Guidelines on codes of conduct for organizations | First | FDIS | FDIS to be issued | C |
| ISO 10003 | Quality Management- Customer satisfaction – Guidelines for dispute resolution external to organizations | First | FDIS | FDIS to be issued | C |
| ISO/TS 10004 | Guidelines for monitoring and measuring customer satisfaction | First | CD | CD issued early 2007 | C |
| ISO 10018 | Quality management - Guidelines on people involvement and competences | First | WD | Working draft under development | C |

[Development sequence: 1. New Work Item (NWIP); 2. Working Draft (WD); 3. Committee Draft (CD); 4. Draft International Standard (DIS); 5. Final Draft International Standard (FDIS); 6. Published International Standard, or Technical Report (TR), or Technical Specification (TS)]

3. Superseded / Withdrawn standards and documents

| Standard/ document | Title | Edition | Publication Date | Comment | MSS Type |
|--------------------|---|---------|---------------------|--|-------------|
| ISO Brochure:1991 | Vision 2000 | First | 1991 | Superseded by ISO/TC 176 document: Horizon 2010 | C |
| ISO Brochure:1994 | Selection and Use of ISO 9000 | First | 1994 | Superseded by revised version in 2000 | C |
| ISO 8402:1986 | Quality - Vocabulary | First | 1986-06-15 | Superseded by ISO 8402:1994 | C |
| ISO 8402:1994 | Quality management and quality assurance - Vocabulary | Second | 1994-04-01 | Superseded by ISO 9000:2000 | C |
| ISO 9000:1987 | Quality management and quality assurance standards – Guidelines for selection and Use | First | 1987-03-15 | Superseded by ISO 9000-1:1994 | C |
| ISO 9000:2000 | Quality management systems – Fundamentals and Vocabulary | Second | 2000-12-15 | Superseded by ISO 9000:2005 | C |
| ISO 9000-1:1994 | Quality management and quality assurance standards Part 1: Guidelines for selection and use | First | 1994-07-01 | Superseded by ISO 9000:2000 and by ISO Brochure: Selection and Use:2000 | C |
| ISO 9000-2:1993 | Quality management and quality assurance standards - Part 2: Generic guidelines for the application of ISO 9001, ISO 9002 and ISO 9003 | First | 1993-06-01 | Superseded by ISO 9000- 2:1997 | B |
| ISO 9000-2:1997 | Quality management and quality assurance standards - Part 2: Generic guidelines for the application of ISO 9001, ISO 9002 and ISO 9003 | Second | 1997-06-15 | Withdrawn | B |
| ISO 9000-3:1991 | Quality management and quality assurance standards - Part 3: Guidelines for the application of ISO 9001 to the development, supply and maintenance of software | First | 1991-06-01 | Superseded by ISO 9000- 3:1997 | B |
| ISO 9000-3:1997 | Quality management and quality assurance standards - Part 3: Guidelines for the application of ISO 9001:1994 to the development, supply, installation and maintenance of computer software | Second | 1997-12-15 | Superseded by ISO 90003:2004 | B |
| ISO 9000-4:1993 | Quality management and quality assurance standards - Part 4: Guide to dependability programme management | First | 1993-04 | Revised as IEC 60300-1 by IEC/TC 56. Withdrawn as ISO 9000-4 | B |
| ISO 9001:1987 | Quality systems - Model for quality assurance in design/ development, | First | 1987-03-15 | Superseded by ISO 9001:1994 | A |



| Standard/ document | Title | Edition | Publication Date | Comment | MSS Type |
|--------------------|---|---------|------------------|--|----------|
| | production, installation and servicing | | | | |
| ISO 9001:1994 | Quality systems - Model for quality assurance in design, development, production, installation and servicing | Second | 1994-07-01 | Superseded by ISO 9001:2000 | A |
| ISO 9002:1987 | Quality systems - Model for quality assurance in production and installation | First | 1987-03-15 | Superseded by ISO 9002:1994 | A |
| ISO 9002:1994 | Quality systems - Model for quality assurance in production, installation and servicing | Second | 1994-07-01 | Superseded by ISO 9001:2000 | A |
| ISO 9003:1987 | Quality systems - Model for quality assurance in final inspection and test | First | 1987-03-15 | Superseded by ISO 9003:1994 | A |
| ISO 9003:1994 | Quality systems - Model for quality assurance in final inspection and test | Second | 1994-07-01 | Superseded by ISO 9001:2000 | A |
| ISO 9004:1987 | Quality management and quality system elements – Guidelines | First | 1987-03-15 | Superseded by ISO 9004-1:1994 | B |
| ISO 9004-1:1994 | Quality management and quality system elements – Part 1: Guidelines | First | 1994-07-01 | Superseded by ISO 9004:2000 | B |
| ISO 9004-2:1991 | Quality management and quality system elements - Part 2: Guidelines for services | First | 1991-08-01 | Superseded by ISO 9004:2000 | B |
| ISO 9004-3:1993 | Quality management and quality system elements - Part 3: Guidelines for processed materials | First | 1993-06-15 | Superseded by ISO 9004:2000 | B |
| ISO 9004-4:1993 | Quality management and quality system elements - Part 4: Guidelines for quality improvement | First | 1993-06-15 | Superseded by ISO 9004:2000 | C |
| ISO 10005:1995 | Quality management - Guidelines for quality plans | First | 1995-09-15 | Superseded by ISO 10005:2005 | C |
| ISO 10006:1997 | Quality management - Guidelines to quality in project management | First | 1997-12-15 | Superseded by ISO 10006:2003 | B |
| ISO 10007:1995 | Quality management - Guidelines for configuration management | First | 1995-04-15 | Superseded by ISO 10007:2003 | C |
| ISO 10011-1:1990 | Guidelines for Auditing Quality Systems - Part 1: Auditing | First | 1990-12-15 | Superseded by ISO 19011:2002 | C |
| ISO 10011-2:1991 | Guidelines for Auditing Quality Systems - Part 2: Qualification criteria for Auditors | First | 1991-05-01 | Superseded by ISO 19011:2002 | C |
| ISO 10011-3:1991 | Guidelines for Auditing Quality Systems - Part 3: Management for Audits | First | 1991-05-01 | Superseded by ISO 19011:2002 | C |
| ISO 10012-1:1992 | Quality Assurance requirements for measuring equipment - Part 1: Metrological confirmation system for measuring equipment | First | 1992-01-15 | Combined into single ISO 10012. | A |
| ISO 10012-2:1997 | Quality Assurance for measuring equipment - Part 2: Guidelines for the control of measurement processes | First | 1997-09-15 | Combined into single ISO 10012. | B |
| ISO 10013:1995 | Guidelines for developing Quality Manuals | First | 1995-03-15 | Superseded by ISO/TR 10013:2001 | C |
| ISO/TR 10014:1998 | Guidelines for managing the economics of quality | First | 1998-08-01 | Superseded by ISO 10014:2006. | C |
| ISO/TR 10017:1999 | Guide to the application of Statistical Techniques in the ISO 9000 family of standards | First | 1999-09-01 | Revised edition Approved for publication | C |
| ISO/TS 16949:1999 | Quality Systems, Automotive Suppliers, Particular requirements for the application of ISO 9001:1994 | First | 1999-03-01 | Superseded by ISO/TS 16949:2002 | A |
| ISO Handbook: 1996 | ISO 9000 for Small Businesses - What to do: Advice from ISO/TC 176 | First | 1996-05 | Superseded by ISO Handbook:2002 | B |